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COURSE INFORMATION

Emotional Intelligence Leadership

This programme is intended for Managers/Leaders in all economic sectors, to equip them with the skills required to demonstrate understanding of the principles and concepts of emotional intelligence in respect of life and work relations. These Managers/Leaders would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

Course Details:

Duration: 1 Day

Accredited: No

Certification: Attendance

Minimum Group: 3

Maximum Group: ∞

Unit Standard: Based on 252031

NQF: 4

Course Outline:

1. Demonstrating knowledge and understanding of the principles and concepts of emotional intelligence in respect of life and work relations.
2. Analysing the role of emotional intelligence in interpersonal and interpersonal relationships in life and work situations.
3. Analysing the impact of emotional intelligence on life and work interactions.
4. Evaluating own level of emotional intelligence in order to determine development areas

What a Pleasure!

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